



4G Smart Watch for Kidz



Model # EKU1M10

User Guide

Contents

Easy Set-Up	2	Download The Mobile App	9
Product Introduction	3	Register An Account On The App	10
Watch Main Features	3	Pair The Watch With Mobile App (Binding)	11
Physical Features	4	General Notes	13
Features, Keys and Screen Display	4	FAQ	15
Power Button	5	Safety Information	19
Charging The Watch ...	5	Warning	19
Package Content	6	Caution	21
Watch Specification ...	7	Support	22
Watch Network Bands ..	7	Warranty	22
Getting Started	8	FCC Statement	23
Activate The SIM Card	8		

Easy Set-Up



DO NOT TURN ON THE WATCH YET

If you turn it on, it might cause some errors during the initial setup.

This watch only supports the included SIM card service.

1 Activate SIM Card Online

Visit www.emojikidz.com

For your records, write the watch phone number assigned to the SIM after you finish activation.

✗ Your Watch Phone Number

2 Download the Mobile App or Scan QR Code



WhereCom

3 Pair The Watch With Mobile Phone



4 Start Using The Watch!

For any further questions, please visit www.emojikidz.com

Product Introduction

Watch Main Features



SOS



Phone Call



Video Call



Smart
Positioning



Safe Zone



Alarm

Extra features include: Class Mode, Block Stranger Calls, Phone Book, and Camera.

Physical Features

Features, Keys and Screen Display

Data Signal

GSM Voice Signal

Mic

SIM Card Slot

Time

Swipe to See Features

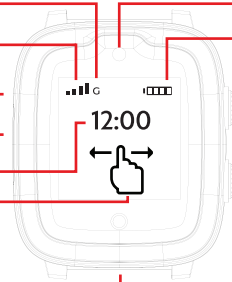
Camera

Battery Level

Power Button &
On/Off Screen

SOS Button &
Back Screen

Speaker



FRONT

Power Button / SOS Button



RIGHT-SIDE VIEW

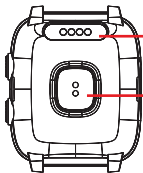
Power Button & On/Off Screen

- Press for 3 seconds to power On/Off
- Press once to turn screen On/Off

SOS Button & Back Screen

- Press for 3 seconds to activate SOS
- Press once for Back button

Charging The Watch



BACK

Charging Port

Take Off Sensor

Charging The Watch (continued)

First time charge: We recommend to fully charge the watch for 8-hours before using it for the first time. In the meantime, you can Activate the SIM card that comes with the watch if you haven't done it yet.

Package Content

Smart Watch	1 pc
User Manual	1 pc
Charging Cable	1 pc
SIM card (nano) Already inserted into the watch	Require online activation (follow Activation instructions)

Getting Started

Watch Specifications

Water-Proof	IP67
Location Type	GPS, WIFI, LBS
Sensor	G-Sensor
Charging Port	Magnetic Charge
Battery Capacity	600mAh

Watch Networks Bands

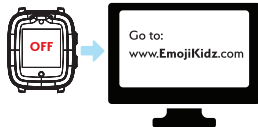
2G	B2/B5
3G (WCDMA)	B2/B5
4G	B2/B4/B5/B7/ B12/B17

Activate The SIM Card

1. All you need to do now is to:
(a.) activate the SIM card online at www.emojikidz.com, (b.) enter the SIM card, (c.) enter your info and (d.) billing info, and (e.) activate! This will result in assigning a new phone number and service plan for the watch.

2. Write down the phone number assigned to the SIM card as you will need to input the phone number on the Pairing step.

3. Now you have a phone number assigned to the SIM card. You may turn ON the watch. If a QR code (binding code) pops up on the screen, this indicates that the cellular network is connected. This QR Code (binding code) is used to pair the watch with the app so that they can communicate.



✗ Your Watch Phone Number



Download The Mobile App

Choose **one** of the following options to download the mobile app.

1. Download the app from the Apple Store or Google Play by searching "WhereCom".



WhereCom



Scan iOS



Scan Android

2. Scan one of the QR codes below to download from your phone.

Register An Account On The App

If you registered with our app before, you can LOGIN to the app directly.

Back

Register

Nick name

1.

Input phone number

2.

Email address

3.

Verification code

4.

Getting code

Password

5.

Password

5.

Register

☐ By clicking on the Register, you agree to our [leefineTerms](#) and that you have read our policy.

[Terms and Privacy Policy](#)

Open the Mobile App from your phone. Tap on "Register" and create an account with your own email address, you will receive the verification code to the email you used for verification purposes, complete the registration form then click on "Register", make sure to read Terms and Privacy.

Fields content explanation on the Registration form:

Remember, the information you are about to enter is YOUR INFORMATION to use the Mobile App:

1. **Nick name:** YOUR (Parent's/ Caretaker's) Name

Register An Account On The App (continued)

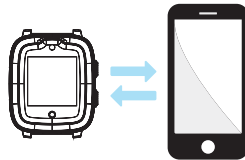
- 2. Input phone number:** YOUR (Parent's/Caretaker's) personal phone number
- 3. Email address:** YOUR (Parent's/Caretaker's) email (this will be your username assigned for this mobile app)
- 4. Verification code:** after you fill the form click on Get Code button to receive an email with a verification code. Check your email and enter the code you receive in the Verification Code field.
- 5. Password:** Set your desired password to access this mobile app.

Pair The Watch With The Mobile App (Binding)

After turning on the watch, a QR code (binding code) will appear on the watch screen.

- 1. LOGIN** to the Mobile App, and tap on the top-right corner from the home page to add the watch and pair it with the App.
- 2. Click** on "Scan Barcode" App screen will show Scan Barcode option to scan the QR code from the watch screen.

Pair The Watch With The Mobile App (Binding) (continued)



- 3. Add the watch info** by filling out the form with your kid's information, the phone number on this form is the phone number assigned to the SIM card from the SIM card activation step above. Click on "Complete".

Field's content explanation on the Add Device/Information form:

Remember, the information you are about to enter is the KID'S INFORMATION who will be using this watch:

Image: Set this with the kid's picture or any desired picture of reference.

Phone Number: This is the Watch Phone Number assigned to the SIM card from the SIM card activation step.

Nickname: Kid's Name/Nickname

General Notes

- Multiple watches can be paired with the same LOGIN account.

- The QR code on the watch can only be used once to pair with an App account.

- The first account who pair the watch is considered as Primary/Admin account.

- The Admin can add a Family member. Watch will automatically sync with the Mobile App for family members who have been added in the Family Follower list.

- Watch might take some time to connect to the Internet for the first time, please wait patiently for one to two minutes to connect to the cellular network.

- If the watch doesn't connect to the Internet within an hour, and you do not see the 4G or 3G signal or the antenna bars on the watch, please press and hold the power button to restart the watch. If needed, you may take out the SIM card from the watch and insert it back as illustrated in steps below:

1. Turn off the watch.

2. Open SIM card slot cover.

3. Gently take the SIM card out of the slot, by a gentle push towards the SIM to pop it out.

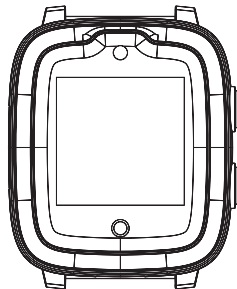
4. Put the SIM card back into the slot and push it through gently until you hear a click! Refer to below illustration, pay attention to the SIM card corner for right position.

5. Secure the SIM card slot cover and then turn the watch on.

Insert gently until you hear a "click" !



SIM corner this way



FRONT

Q: Why I can't get verification code when registering an account?

A: Please make sure to enter a valid email address, as this will be the username when using the App to login. Check your email's Spam/Junk folder in case the verification email we sent went there.

Q: What kind of SIM Card does the watch support, and does it come with a SIM?

A: The watch supports 4G NANO SIM card which is included inside the watch.

Q: How long can the watch be used per one charge?

A: Normal usage time of the watch depends on tracking mode, positioning frequency, and minimum to no video calling (which is the most power-consumption), it's ranges between 12-24 hours under normal use.

Q: Why video call function is not available sometimes?

Video call function consumes the watch battery power, you can only use it 5 minutes after the first use, and the usage time of each call is also limited.

Q: Is the watch water-proof?

A: The watch is splash-resistant IP67. It can withstand raindrops and a sweat, however, it should be removed before swimming or showering.

Q: Is it normal for the watch to get warm while charging?

A: It is normal for the watch to get warm.

Q: Why my watch can't locate properly?

A: There are 2 possibilities usually:

1. Please make sure your SIM Card has data service left.

2. Please power off watch when you initially install SIM card or replace another one, if you change sim card when power on, you must restart the watch (completely power off and then on) to use it properly.

Q: Why my "history track" is incomplete?

A: There are generally 2 situations:

1. When you were indoors without WIFI or some extremely remote place outdoors, watch can't get location report, and the position track would be a straight line.

2. Check your settings of Care time (open app-Settings-Care time). There is no location report from watch out of the set time-interval (while by when manual positioning is available), watch is power-saving under this condition. If user select "tracking mode", which will consume much more power, standby time of watch will be shorten greatly.

Q: Why my location is inaccurate

A: Accuracy of location depends on Location ways. When in open area outside the accuracy can be 5-10 meters, with WIFI mode (inside the building or in urban area) the accuracy can be 50-100 meters, while LBS accuracy can be about 500-2000 meters (when both GPS and WIFI are not available)

Q: How many contacts can be added?

A: No more than 30

Q: Why my watch can't receive calls

A: there is "block strangers" function in the watch (open APP-settings-watch settings). If this function is on, watch will refuse to answer automatically if person calling the watch is not in watch's contact list.

Q: How to upload the pictures from watch to App (Admin's mobile phone)?

A: Go to the watch Photo Album, press and hold any one of the pictures taken, there will be 2 options appearing on the bottom of the screen: Delete and Upload, you can then choose the Upload option and you will see the picture being uploaded to the mobile App.

Q: How can I clean this watch?

A: Please wipe it with a clean damp cloth; add a little bit of alcohol if dirt doesn't remove easily.

Q: How to Unpair/Unbind the watch from my Mobile App

A: Simply Go to the Mobile App, select the device you want to unpair, then click on Setting > About Device and click on the unbind button.

Safety Information

To prevent injury to yourself and others or damage to your device, read the safety information about your device before using the device.

Warning

- Use manufacturer-approved accessories and supplies.
- **CAUTION – ELECTRICAL OPERATED PRODUCT**
- This product is not a toy. Do not allow children or pets to play with the watch unless the kid is properly trained on how to use it. The product contains small components that can be a choking hazard.

- Do not drop or cause an impact to the device.
- Prevent the multipurpose jack from contact with conductive materials, such as liquids, dust, metal powders, and pencil leads.
- Do not store your device in very hot or very cold areas. It is recommended to use your device at temperatures from 5 °C to 35 °C.
- Do not store your device near or in heaters, microwaves, hot cooking equipment, or high-pressure containers.
- Do not use your device while it is charging or touch your device with wet hands.

- The product and the USB cable should be periodically examined for conditions that may result in the risk of fire, electric shock, or injury to persons and that, in such an event, the USB cable should not be used until properly repaired.
- Do not use your device outdoor during a thunderstorm.
- Turn off the device in potentially explosive environments.
- During initial SET-UP of the watch, Google Play Services will ask your permission to check your location. Without Google Play Services, geolocation function won't work properly. Please make sure you confirm Google Play Services permission.

If you accidentally have denied Google Play Services, just restart the watch to make this window appear again.

- Comply with all safety warnings and regulations regarding mobile device usage while operating a vehicle.
- Do not use the device if it is broken or gets very hot and contact customer support.
- If there is any discomfort or irritation during use, please remove device immediately.
- Do not attempt to clean device with water.
- Do not bathe, shower, or swim with device. Do not submerge device in water. Avoid direct contact with rain or running water when washing hands.

- Do not bite or suck the device or the battery.
- Children or animals can choke on small parts.
- If children use the device, make sure that they use the device properly.
- Precautions should be observed during handling and use to prevent electrical shock. Adult supervision is recommended.
- To prevent overheating, the video-calling function is limited to 3 minutes duration. Timeout between video-calling should be not less than 5 minutes. In case of emergency, video-calling can be initiated from the app by entering a confirmation code

- Regularly check for available updates in watch settings.
- For all warning and disclaimer, please visit www.emojikidz.com

Caution

- Do not disassemble, modify, or repair the unit.
- Any changes or modifications to your device can void your manufacturer's warranty. If your device needs servicing, contact customer support.
- Do not disassemble or puncture the battery, as this can cause explosion or fire.

- Do not paint or put stickers on your device. Paint and stickers can clog moving parts and prevent proper operation.
- If you are allergic to parts of the device, you may experience itching, eczema, or swelling of the skin. When this happens, stop using the device and consult your physician.
- Allow only qualified personnel to service your device. Allowing unqualified personnel to service your device may result in damage to your device and will void your manufacturer's warranty.

For additional questions, please visit our website www.emojikidz.com

Warranty

Lifetime Limited Warranty, please visit our website www.emojikidz.com to read our warranty policy.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be

determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received,

including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

SAR test are conducted using

Standard operating positions accepted by the FCC with the smart watch transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the smart watch. While operating can be well below the maximum value, in general, the closer you are to a Wireless base station antenna, the lower the power output. Before a new model smart watch is an available for sale to the public,

it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC. Tests for each smart watch are performed in positions and locations (e.g. at the wrist and worn on the body) as required by the FCC.

For body worn operation, this model smart watch has been tested and meets the FCC RF exposure. Guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and that positions the handset a minimum of 1 cm from the body.

Non-compliance with the above restrictions may result in violation of RF exposure guidelines.